



ISOTEC
The Safest Way

Panasonic Warranty

Warranty Details

Products Included in Warranty

Programmable logic controllers, human machine interfaces, FA components and other FA automation control products. **Note:** This warranty does not cover SUNX brand products.

Start of Coverage

Effective April 2009. Products produced from Oct.1, 2005 onward will be covered under the 3 year warranty (this allows for 3 year coverage plus 6 months in distribution.)

Extent of Warranty

During the warranty period, verified product defects for which Panasonic Electric Works Co., Ltd is responsible will be repaired free of charge or a replacement unit will be provided by Panasonic Electric Works Corp. of America. The products below are excluded from the 3 year warranty:

Consumable/maintenance parts such as batteries and relays
Discontinued products as of April 1, 2009

Contact Panasonic's technical staff for complete list of items covered under the 3 year warranty at Panasonic Electric Works at 1.877.624.7872. For additional support use link for access to Panasonic's service and technical professionals. <http://pewa.panasonic.com/support/#tech>